

ByteVault

How to Open a Support Ticket with Bytehouse

To open up a support ticket with Bytehouse, no matter what the issue is, follow the steps below:

We request you to open tickets as given below from ControlCenter.

1. Login to ControlCenter
2. Go to " Help and Support" tab
3. Click "Trouble Tickets"
4. Click "Request Support"
5. Fill the form
6. Press update button.

This will ensure faster resolution to support requests and will allow Bytehouse to correct or assist in fixing any problems, or answering any questions.

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